

e-Delivery from 1 April 2025

As early as 1 April 2025, entrepreneurs registered with the National Court Register before 1 January 2025 - will be obliged to use the e-Delivery system, i.e. a system for receiving and sending official correspondence electronically, with an effect equivalent to a registered letter with acknowledgement of receipt.

Official correspondence will no longer be sent either on paper or via e-PUAP. It will go to a special online box.

This is a significant step towards full digitalisation of communication between business and public administration.

An e-Delivery box can be set up through:

- a **public** e-Delivery provider - Poczta Polska S.A., or
- a **non-public** e-Delivery provider.

The advantage of the public provider's solution is that it is **free of charge**. On the other hand, non-public providers offer access to the e-Delivery platform also **in languages other than Polish**, which can be an important convenience for foreign clients.

We recommend **setting up an e-Delivery box in advance** to avoid the risk of being unaware of the official correspondence received and the possible technical difficulties associated with setting it up at a later stage (due to increased traffic in the systems of e-Delivery providers).

It should be borne in mind that the established e-Delivery address **must also be notified to the KRS by 1 April 2025 at the latest**.

Currently, the only known consequence of not having an address for e-Delivery by the indicated deadline is for the public entity that is the sender of the correspondence to use the so-called **hybrid e-Delivery service**. It boils down to printing out electronically signed correspondence and delivering it to the addressee.

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Contact

We encourage you to contact us if you have any questions about these important changes for businesses:



Katarzyna Koszel - Zawadka

Partner | Attorney-at-law

e-mail: katarzyna.koszel-zawadka@bakertilly.pl



Konrad Sadowski

Associate

e-mail: konrad.sadowski@bakertilly.pl

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Młyńska 12, 61-730 Poznań, Poland | Tel. +48 61 630 05 00
Przyokopowa 33, 01-208 Warszawa, Poland | Tel: +48 22 647 99 00
e-mail: legal@bakertilly.pl | www.bakertilly.pl